



At Bender Lumber, we pride ourselves in delivering service, second to none. Our commitment to service is demonstrated by employees in unexpected ways. At our Linton, IN store to get this type of service all you have to say is **“Cheese”**.

Bill Thomas, otherwise known as **“Cheese”**, is a 17 year veteran with the resolve to be the best service provider. **“Cheese”** takes pride in taking care of our customers and goes the **“Extra Mile”** to accomplish his personal service platform.

Recently, a customer needed 200 sheets of plywood, cut to size and delivered to the jobsite. This type of custom order takes a lot of time. The store was very shorthanded as some key employees were home on quarantine. Employees were working extra hours just to keep the store staffed. **“Cheese”** was finally enjoying a well-deserved day off.

After receiving the message that help was needed, **“Cheese”** cut his day short to come back in to cut the plywood and deliver the customer’s product to the job. Our customer never knew the effort or the story behind his order but was thankful to have the custom order on time and on the job.

We are so proud of **“Cheese”** and all our employees. These types of stories are not the exception but the norm at Bender Lumber. Our professionally staffed lumberyards have the type of people to get it done.

Congratulations **“Cheese”** we are proud to work alongside you as you show others what customer service means.

Customers throughout Southern Indiana have learned to depend on Bender Lumber to deliver a level of service that helps them complete projects faster, with less headaches thanks to employees like Bill Thomas **“Cheese”**.

