



At Bender Lumber, we are proud of our company, our "Core Values", and our employees who are committed to serving. Often, they do things above and beyond the call to make sure our customers are taken care of. At Bender Lumber, we do not limit ourselves to the job description. Many times our customers do not know the hurdles we maneuver around to get their material on the job and in time. Of course, why should they? We are there to serve them.

Chris Jarosz, the Assistant Manager at our Columbus store, is one of those unsung people who often crosses over his job description to make sure the job gets done.

Recently, our long time delivery driver Frank Goldin retired. We wish him well - however, this left us short-staffed and without a driver. Without the ability to make deliveries, our business and our customers would suffer. During this crazy and unpredictable year, we have also found it hard, if not impossible, to find qualified delivery drivers. Our store was in a bind for sure.

That is what makes this story inspiring to the rest of us, as Chris gladly volunteered to step back into his old role as driver. Chris had maintained his certifications and was more than willing to make deliveries, on top of his other duties, until a qualified driver can be found.

We are proud to have associates who show **Pride** in how they perform their job and are willing to give exceptional customer service without complaint.

With that, we congratulate **Chris Jarosz** as our next Extra Mile Club member.

Great job earning your entry into our "Extra Mile Club".

