



Our Martinsville store had been working with Mr. O for sometime on his elaborate composite deck. Mr. O, an engineer spent many hours with our store team along with vendor partner Brian McCormick, planning each intricate detail. Nothing was left to chance.

Finally the decking was in and installed. Everything except the railing went down just as planned. Then something unforeseen happened. Mr. O needed hip surgery, while recovering got the COVID- 19 virus. The virus took it's toll on Mr. O, which left his deck unsafe and without a rail. This bout had left Mr. O 60 lbs lighter and on Oxygen.

Mr. O contacted our vendor partner Brian McCormick who had taken great interest in the plan. The project was at a stand still, a contractors help would be needed to finish it up.

Brian knew any contractor that was not busy might not be a good choice, so he called his friend, Bender Lumber IT Director Elliott Burkett to colaborate and help solve Mr. O's problem. Brian and Elliott were empathitic to the issues along with being grateful for his purchases, so they developed a plan to complete the railing.

Integrity is one of the most important of Bender Lumber Core Values. We aspire to live in this way each day. Most of our vendors operate with the same Core Values as we do. That's why we buy from them and hold their value in high regard. Our people and our vendor partners are our keys to success. By demonstrating our Core Values in our daily lives, we often go beyond what is expected.

With a team of generous professionals like Brian and Elliott you can see why we stand out as one of the best suppliers of building materials in Southern Indiana.

BENDER LUMBER CORE VALUES

- SAFETY
- RESPECT
- COMMITMENT
- INTEGRITY
- SERVICE
- PRIDE
- INNOVATION

The image also features a photograph of two men standing in a lumber store. The man on the left is wearing a light blue polo shirt, khaki pants, and a white cap. The man on the right is wearing a dark green polo shirt, light-colored shorts, and glasses. They are standing in front of a vintage car with 'BENDER' written on its side.

