

**CUSTOMER PREREQUISITE:**

1: There is a \$50.00 pre-installation inspection fee before our Service Department will install anything. This is just a safety inspection and also to verify that your kitchen is infact ready for the appliances to be installed.	X. _____
2: We offer a <u>Drop Off</u> and or <u>Delivery and Haul Away</u> options for our standard appliances and furniture. Drop off is just us keeping everything in the boxes they come in and putting them in the customer's garage or on a front porch. Delivery is \$60.00 plus \$35.00 for any additional appliance pieces or an additional \$20.00 for any extra furniture pieces (no higher than \$100.00 for furniture). Multiply the total from the delivery fee times 1.07 to get the total delivery charge. ( <i>Items being installed by service do not count!</i> )	X. _____
3: Delivery also includes hook up and hauling away of the old appliance. We can hook a preexisting water line to a new refrigerator if it has a water/ice dispenser. We do ask you to please make sure that the main water line is in fact turned off before we get there. We are not liable to plumbing issues due current condition of the plumbing.	X. _____
4: If the customer wants us to go from doing a <u>Drop Off</u> to <u>Delivery and Haul Away</u> , we can do that but they must pay the delivery fee. We will try and get you taken care of on the same day but there will be a possibility of being rescheduled. (Please use the following formula in box two to figure out how much delivery charge will be.)	X. _____
5: There is an option for Installation (refer to box one one for the pre-inspection) when it comes to the built-in appliances we sell (i.e. Dishwashers, Over the Range Microwaves, Hoods...). (Please refer to the installation fees down below for pricing.)	X. _____

**Installation Fees:**

OTR/Built-In Microwave:	\$ 149.00	Dishwasher:	\$ 199.00	Built-In Frdg./Free. >36":	\$ 550.00
Cook Top:	\$ 169.00	Wall-Oven (Single):	\$ 229.00	Built-In Frdg./Freer <36":	\$ 450.00
Add Downdraft:	\$ 80.00	Wall-Oven (Double):	\$ 279.00	Hood Install:	\$ 99.00
				LP Conversion:	\$90.00

**Miscellaneous Appliance Installation Charges:**

Garbage Disposal replacement (Only with Dishwasher Install):	\$79 plus parts
Customer Own Pedestals:	\$25.00 each pedestal
Side and Down Vent:	\$80, plus parts
Stack Laundry:	Part of Delivery

**Delivery Refusal:**

Delivery drivers have the right to refuse a delivery if they/we deemed it unsafe. (Examples: Unsafe steps to basement, holes in the floor, exposed wiring, ice in the driveway etc..) Please keep in mind that the Delivery Drivers need a clear path both outside and inside of your house/place of delivery to ensure a safe and professional delivery (especially during the winter time, including steps and driveway salted and shoveled).

**Appliance Extended Warranty Price:**

**Montage:**

**Appliance Warranty:**

\$0.00-499.99 = \$140 \$500-999.99 = \$160 \$1,000-1,499.99 = \$180 \$1,500-2,499.99 = \$200 \$2,500-3,499.99 = \$230 \$3,500-\$4,999.99 = \$360 \$5,000-7,499.99 = \$570 \$7,500-9,999.99 = \$780 \$10,000-14,999.99= \$900 \$15,000-19,999.99 = \$1,200	APP5U500E APP5U1KE APP5U1500E APP5U2500E APPU3500E APPU5KE APPU7500KE APPU10KE APPU15KE APPU20KE	Montage offers a 5 year warranty on furniture and a 10 year warranty on beds. This covers everything. From rips and tears to spills and accidents, even jaws and claws (only once). The price will be 10% of the each piece before tax. <u>Please keep in mind this will not cover abuse and or intended damage.</u>	We are a self serving dealer so we service the appliances we sell. We match the manufacturer's one year warranty and give you and extended four years after that. This covers parts and labor for a full Five Years. <u>Please keep in mind that this will not cover abuse and or intended damage.</u>
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Tech/Delivery Driver:

Date Completed:

Labor: _____ Hours: _____ Per Hour.: _____	<p align="center"><b>Warranty:</b></p> <input type="checkbox"/> Montage <input type="checkbox"/> New Leaf
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I hereby accept above performed service, and charges as being satisfactory and acknowledge that equipment has been left in good condition.

**Warranty Decline:**

Customer's Signature: x \_\_\_\_\_

x. \_\_\_\_\_

**Farm & Home Hardware Return Policy:**

<b>MATTRESSES: NO RETURNS</b>	<b>FURNITURE: 24 HOURS AFTER DELIVERY</b>	<b>APPLIANCES: 48 HOURS AFTER DELIVERY</b>
<p>Farm &amp; Home Hardware does offer a return policy on our furniture and appliance pieces, exluding mattresses. <u>Our return policy includes a 20% restocking fee and also another delivey fee (depending on how many pieces are coming back).</u> You will have 24 hours after the delivery of your furniture pieces (excluding mattresses) and also 48 hours for your appliances to decide if you would like to return them or not. Please bring a valid ID, copy of your receipt and or work order, along with the card you used to pay for the appliance if a card was used. Please allow 3 to 5 buisness days to allow the new transaction to process and return to your account.</p>		