


ALWAYS ONE STEP AHEAD
DELIVERING A SMILE, 1 MILE AT A TIME

PLEASE REVIEW THE FOLLOWING DOCUMENTS TO MAKE SURE YOU HAVE THE BIGGEST SMILE FROM
OUR DELIVERY EXPERIENCE.



REFRIGERATORS

Required for Installation:

- A standard 110-volt 3-prong electrical outlet within reach of your new refrigerators' power cord
- New connection hoses (we provide as part of delivery)
- For ice and water dispensing models we need the following.
 - A working supply line with a shutoff within 6 feet of refrigerator
 - Shut off must be on the same floor
- Check that any hallway, doorway, and stairways are big to fit the refrigerator (see our measure twice deliver once checklist)

Note: Certain refrigerators may require installation of a manufacturer-supplied anti-tip device

THANK YOU FOR CHOOSING FARM AND HOME HARDWARE



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LAUNDRY APPLIANCES

GAS DRYERS:

REQUIREMENTS FOR DELIVERY AND INSTALLATION:

- A Standard 3-Prong electrical outlet
- A Natural gas shut off with a metal connection located behind the dryer
- A new Gas flex connection (included in our delivery fee)
- A new semi rigid dryer duct (included in our delivery fee)
- We offer propane conversions if needed (see our service guide for pricing)

ELECTRIC DRYERS

REQUIREMENTS FOR DELIVERY AND INSTALLATION:

- A Standard 240-volt, 3 for 4 prong outlet within 4 ft of the new dryer
- A new electric cord (included in our delivery fee)
- Semi-rigid dryer cord (included in our delivery fee)
- Electric Dryers cannot be hardwired



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WASHING MACHINES

REQUIREMENTS FOR DELIVERY AND INSTALLATION:

- A Standard 110-volt 3 prong outlet within reach of your new washers power cord
- A shut off located on the same floor that is corrosion free and in good working condition
- Lines removed before delivery drivers get to house (If not we will apply normal pressure to remove line) If we cannot or valve is too corroded we will place washer and a plumber will have to fix and connect line.
- New hoses (included in delivery fee) We will not connect old hoses to new units
- An appropriate stacking kit for stackable washer and dryer. Purchased with the units
 - **IF YOU INSTALL YOURSELF PLEASE MAKE SURE ALL SHIPPING BOLTS ARE REMOVED BEFORE YOU RUN MACHINE**



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WHAT TO EXPECT FROM US AT FARM AND HOME HARDWARE

- No pressure sales where we will walk you through your purchase and give you all the information you need to make your delivery a success
- EXCELLENT COMMUNICATION. We will schedule with you the time that works best for you and give you a 4 hr window. We will also call a half hour before we are going to be there so you now we are on our way
- The delivery team will place your product and connect and level your appliance so it works correctly
- They will test all functions and inspect for damage

PREPARE TO MAKE SURE DELIVERY GOES SMOOTHLY

- Use or Measure Twice Deliver Once guide to make sure that the new product will fit the space. Take moldings and cabinets into consideration when measuring.
- Measure any doorways, hallways, in-between islands and countertops, and stairways to make sure its wide enough for the new product.
- You must have some 18 yrs of age or older to be present at the time of delivery. They will also need to sign off that there is no damage and everything is in working condition
- We cannot use existing connections to hook up new appliances
- Be sure and clear a path of any obstacles such as furnishings, personal items, rugs that is in the path of delivery.
- Sidewalks and steps are salted and shoveled when applicable
- Empty existing appliance for haul away



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RANGES

GAS RANGES:

REQUIRMENTS FOR DELIVERY AND INSTALLATION:

- A Natural Gas shut-off valve with a metal connection located directly behind the unit
- A standard 110-volt, 3 prong electrical outlet within reach of you new range
- A manufacturer-supplied anti-tip device
- A new gas flex connection (included with our delivery fee)

We do install and convert ranges to propane. You will need:

- A Propane Gas shut-off valve with a metal connection directly behind the unit A standard 110-volt, 3 prong electrical outlet within reach of you new range
- A manufacturer-supplied anti-tip device
- A new gas flex connection (included with our delivery fee)
 - See service price guide for conversion rates

ELECTRIC RANGES

- A Standard 240-volt 3 or 4 prong outlet a within 4 feet of your new range
- A Manufacturer-supplied anti-tip device
- A new electrical cord (included with our delivery fee)



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DISHWASHER

DISWASHER:

REQUIRED FOR INSTALLATION:

- A water supply line with a shut-off valve must be located under the sink or behind the dishwasher
 - The valve must be corrosion free, in good working order and require no plumbing alterations to connect the parts
- New connect hoses(included with installation)
- Flooring that does not obstruct the front legs of the dishwasher. (Please see our measure twice deliver once checklist to see what measurements we need)
- Hardwire installation is available in select markets. Local code may require an outlet within 5 feet of a new dishwasher



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OVER-THE RANGE MICROWAVES

MICROWAVE:

REQUIRED FOR INSTALLATION:

- 30 inches of clearance between the bottom of the cabinet and the cooking service,
- Non-vented charcoal kit for inside venting. For outside venting make sure that the existing duct work matches the new microwaves dimensions.
- A standard 110-volt, 3 prong electrical outlet within reach of your new units power cord
- If the space needs modified to fit the microwave this will need to be done by a carpenter and then our installer will install a different day (Another trip charge will be billed)



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